

The Compassionate Friends Privacy Policy

The Compassionate Friends intends for its website to be a safe, supportive, and informative tool to benefit those who are grieving due to the loss of a child. To that end, TCF wishes to be respectful of its users' privacy while managing the realities of maintaining and developing its website.

In order to better serve its members and to adequately maintain its website, TCF may automatically collect information on TCF server logs from your browser including your IP address, TCF cookie information, and the page you requested. TCF may collect information that you supply as part of your request for information, services, or when you make a donation to TCF. TCF will retain transcripts of interactions occurring in the interactive Online Support Community, as well.

If you have subscribed to the TCF E-Newsletter, TCF will send you regular communications as specified in the relevant area of the website. You are able to unsubscribe from the E-Newsletter by utilizing the "unsubscribe" link on the E-Newsletter.

Any personally identifiable information submitted by you is kept strictly confidential and is only used by TCF to provide the information or service that you requested and, possibly, for fundraising/marketing efforts of TCF. TCF will not sell or rent lists containing your information to third parties. TCF may disclose information when it has your permission to do so or under special circumstances, such as when it believes in good faith that the law requires it.

Although TCF strives to ensure that your information is secure, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, TCF cannot guarantee or warrant the security of any information you transmit to TCF. Therefore, all transmissions are at your own risk. Once TCF receives your information, TCF will endeavor to ensure its security on TCF systems.

There are places on the TCF website that contain links to other websites. If you "click" on such a link, you will be directed to another website. Be aware that in doing so, you are leaving the TCF website. TCF policies apply only to the TCF website. You should consult the linked website's privacy statement for information on their privacy policy.

TCF strives to provide a properly coded and tested website that will work on all PCs using the most popular and current web browsers. Any problems encountered with these pages should first be investigated by the user to ensure that the computer being used has current virus protection and that the computer contains no viruses, Trojan horses, or other malicious content that could prevent the proper display of TCF website content. Firewall and security settings are your responsibility, and questions and issues involving those items should be discussed with your Internet Service Provider or a PC service provider in your area.

If you have any questions or concerns about this privacy statement, you may contact us at:

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